

Journey Into Wholeness Bali Retreat

Monday 27th July – Sunday 2nd August 2020

Terms and Conditions

Prepayment / Billing Procedures:

- . Upon Confirmation 25% first deposit of AUD\$405.00 should be settled. The deposit payment is non-refundable.
A payment plan is available - 4 monthly instalments at AUD\$405.00 per month. See Booking Page. Instalments will automatically be deducted on the same date the following 3 months. To take advantage of this plan your first instalment must happen by 27TH March 2020.
- . Balance payment of AUD\$1215.00 must be settled, at the latest 4 weeks prior arrival - i.e. 27/6/2020
- . The Hotel reserves the right to adjust the rate agreed within the contract period in the event of tax alterations by Government and Service Charge amendments?

Deposits and Payment

Any deposits from you are non-refundable. Price of tours can only be guaranteed once we receive full payment. Upon your provision of your payment information, you are authorizing us to make the payment arrangements and contract with the corresponding Suppliers.

Documentation

General information and documents will be sent to our participants electronically via email.

Cancellations and Changes

Your contract with your Suppliers may allow them to cancel or amend bookings. As your Booking Agent, we will ensure that you are promptly notified of any significant changes once we become aware of such change if there is time before your departure, but we accept no liability for any changes or costs incurred that may result. Subject to the Supplier's terms and conditions, you will then have the choice of accepting the change of arrangements, accepting an offer of alternative travel arrangements if one is made available by the Supplier, or cancelling your booked arrangements and receiving any applicable refunds. We have no control over airline schedule changes and accommodation and accept no liability for costs which may arise as a result of such changes.

Liability - *As we are acting as an agent we have no liability in respect of the supply of any element of your booking, including any liability for illness, personal injury, death or loss of any kind, delay and inconvenience caused directly or indirectly by any provider of travel services or products or by other third parties. Any claim for damages for injury, illness, loss or death must be brought against the relevant supplier of the travel services or products.*



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Force Majeure – Your facilitators Robyn Wood and Jenny Rawson shall not be liable for any loss or damage incurred by you as a consequence of our or any of the suppliers being unable to perform its obligations under your contract(s) due to the unusual or unforeseeable circumstances (a “force majeure event”) beyond the control of the party affected by the force majeure event.

Cancellation Policy

1. There is no refund of your deposit.
2. Any cancellation made up to 60 days prior the scheduled retreat of 27th July 2020, will incur a 25% cancellation fee of any additional funds beyond the deposit.
3. Any cancellation between 60 to 15 days prior to check in date of 27th July 2020 are subject to 50% charge of the reserved nights.
4. Any cancellation within 14 days or less prior to check-in date of 27th July 2020 are subject to cancellation fee of 100% of the stay.
5. Notification of cancellation accepted only by email

Travel Insurance – It is mandatory for all participants to take out comprehensive travel insurance at the time of paying a deposit. The policy should provide cover for loss of deposit, cancellation and additional expenses, medical expenses and repatriation and loss or damage to baggage and valuables. You are responsible for making any special or increased insurance arrangements which you deem are necessary.

I have read and understood the above Terms and Conditions

..... Signature

.....Name

.....Date

Please print out, sign and return to Robyn at robwood@bigpond.net.au or robyn@robynwood.com

